

TOTAL SALON SOLUTIONS

A large, red, geometric graphic consisting of several overlapping trapezoidal shapes, tilted to the right. The text 'Policies & Procedures' is centered within this graphic in white.

Policies & Procedures

Written by Julie Piantidosi

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Introduction

In our business we believe that to have a successful business you need three things:

- ✓ A guided manual with policies and procedures for all staff within the salon.
- ✓ Staff who acknowledge and accept the policies and procedures set out.
- ✓ Owners and managers who enforce these policies and procedures.

At our salon we know what works. This document is proof of what we do, and what we know works.